



Bailey's Computer Repair

Bailey's Computer Repair
River Forest IL
773-655-2281
baileyscomputertechhelp@gmail.com

Repair Process Outline for Macs

Process: If you have a damaged Macbook from Apple that needs repair, we are more than willing to help you through that process. Being an independent repair business, we do not have the necessarily components to repair Macs in-house. As such, we will talk to Apple on your behalf and completely automate the repair process for you. We will arrange with Apple for either a mail-in or in-store repair option and do the heavy work for you. Repairs may take between 5 - 7 business days and all computers are overnighted to Apple repair depots. We will always be contact with you so that you know exactly what is going on.

Pricing: Unlike iPhones, iPads etc. Mac repair pricing is determined on a case-by-case basis by Apple. In addition, should you choose to go ahead with a repair from Apple, there will be a \$100.00 flat rate fee along with any other costs determined by Apple. If you decide to forgo the repair as quoted by Apple either due to price or another reason, a \$20.00 fee will apply.

Warranty: All repairs done through Apple will come with a 90-day warranty that **excludes** accidental damage.

*Eligibility for Repair is completely up to Apple's discretion. Should the computer have other damage not mentioned such as liquid damage or firmware/activation locks, a re-quote or ineligibility for repair may occur.